

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0116
W-01427A-09-0120

OPEN MEETING AGENDA ITEM



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ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: 2010 OCT 21 P 3: 50

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

ORIGINAL

Opinion No. 2010 90397

Date: 10/21/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Woody

Thomas

Arizona Corporation Commission

DOCKETED

Account Name: Woody Thomas

Home:

Street:

Work:

OCT 21 2010

City: Litchfield Park

CBR:

State: AZ Zip: 85340

is:

DOCKETED BY

Utility Company: Liberty Water-Litchfield Park Service Company

Division: Water

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

***** SW-01428A-09-0103, W-01427A-09-0104, 09-0116 AND 09-0120 *****

Customer sent the following -

Thank you for your interest in this case as shown by your off-site hearing in our city. The primary concern I have for the rate increase is not the amount but the process that has a result of significance. I do believe an increase is warranted but to include new facilities for new areas that increase my rates are not only unfair but continues a long tradition of existing customers paying for the new areas being developed. I am not against development but believe the commission was correct in requiring APS to charge the new customers for expansion and not for the existing users to pick up any costs, however small to the large base in place. The improvements that I do appreciate and am willing to pay for include the new water reclamation facility. This type of facility is looking forward for Arizona and contributes to the largest source of available water in the state. But, the cost for the existing facility does not match the size constructed but allows for additional customers that are not yet realized in this down economy.

All investors are at risk for constructing facility in anticipation of growth but here we are paying for a facility not fully utilized and the responsibility has shifted to the existing users. I also appreciate the new storage facility as we have not been notified by the water company to not water our lawns in the morning so others can have showers. But again, this facility is for more than the current demand in my opinion. To add to the concern of paying for new customers the rate of return appears bizarre to me. Utilities are some of the most stable investments due to demand for existence. The only trouble is the projection of growth or stability that 8.7% return does not reflect. We now know the next several years of growth will be small, coupled with the over-capacity of the current system, the risk appears low to me that should result in a return closer to 4%.

I request that the commission seriously consider and incorporate a hook-up fee to offset the costs of expansion. This will lower the burden of expansion to the existing customers and hopefully incorporate some discipline in the investment/development strategy of the utility.

End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 10/21/2010

Opinion No. 2010 - 90397
